



Hi-de-hi campers... It's been a while but now it's officially time for another Camp Bestival! We hope you and your family have a lovely time exploring our magical wonderland and making lots of happy memories. Be wonderful to one another and help us increase the peace!

Here's our info sheet. Please read it, it should answer any questions you have. And please do get excited for Camp Bestival 2021!

Don't forget to pack your fancy dress costumes for the dress up day on Saturday! This year's theme is 'Camp Bestival Goes to the MOVIES'!

### **IMPORTANT TIMINGS**

#### **THURSDAY**

- Car Parks open: 09:00
- Campsites open: 10:00 (accessible campsite opens at 09:00)
- Campervan & Caravans open: 10:00
- Box Office: 10:00 – 23:00
- Upper Magic Meadow: 10:00 – 12midnight
- Upper Kids' Garden: 16:00 – 23:30
- Lower Kids' Garden: 16:00 – 20:30

#### **FRIDAY**

- Car Parks: 07:00 – 00:00
- Box Office: 08:00 – 23:00
- Magic Meadow: 08:30 – 03:00
- Upper Kids' Garden: 08:30 – 23:30
- Lower Kids' Garden: 08:30 – 21:30
- Castle Field: 10:30 – 12midnight

#### **SATURDAY**

- Carparks: 07:00 – 00:00
- Box Office: 10:00 – 18:00
- Magic Meadow: 08:30 – 03:00
- Upper Kids' Garden: 08:30 – 23:30
- Lower Kids' Garden: 08:30 – 21:30
- Castle Field: 10:30 – 12midnight

#### **SUNDAY**

- Car Parks: 07:00 – 20:30
- Box Office: 10:00 – 18:00
- Magic Meadow: 08:30 – 01:00
- Upper Kids' Garden: 08:30 – 20:00
- Lower Kids' Garden: 08:30 – 20:00 (Kids Gardens close at 20:00 for firework setup)
- Castle Field: 10:30 – 23:30

#### **MONDAY**

- Campsites close: 12:00
- Car Parks close: 14:00

#### **PLEASE NOTE:**

No entry into the site after midnight on Thursday, Friday and Saturday, 20:30 on Sunday.

### **CAMP BESTIVAL COVID-19 ENTRY REQUIREMENTS**

All ticket holders aged 11 and over (little people under 11 are exempt) will need to demonstrate their COVID-19 Status before entering through the Camp Bestival gates by providing either:

- **Proof of full vaccination – both doses received (with the second at least 14 days prior to the festival)**

OR

- **Proof of a negative NHS Lateral Flow Test taken prior to travel on the day of arrival at the festival**

OR

- **Proof of natural immunity based upon a positive PCR test within 180 days of the festival (including 10 days self-isolation following the result).**

*\*Please note 11-15 year olds will need to take a lateral flow test if they have no proof of natural immunity as above.*

#### **Ticket holders from England**

If you are resident in England, you can show your status easily via the NHS COVID Pass on the NHS APP. For more information on how to do this, [please click here](#).

We recommend that you screenshot or download a copy of your NHS COVID Pass prior to arrival so that you have it ready to show at the Camp Bestival entry gates. Alternatively, you can print a copy and bring this with you, which we highly recommend (it's so much easier).

If you don't have access to a smartphone or computer, then you can call 119 to request a letter to demonstrate your vaccination status or [online here](#). Please note that the letter can take up to 5 working days to reach you. This letter will be sent to the address registered with your GP.

If you cannot access your NHS COVID Pass or if you do not receive a vaccination status letter in time you will need to provide evidence of a negative NHS Lateral Flow Test, by reporting the result [here](#) and presenting your NHS email or text notification at the entry gates.

#### **Ticket holders from Scotland**

If you live in Scotland, you can obtain your full vaccination status [here](#).

If you do not receive the letter in time, you will need to provide evidence of a negative NHS Lateral Flow Test, by reporting the result [here](#) and presenting your NHS email or text notification at the entry gates.

#### **Ticket holders from Wales**

If you live in Wales, you can obtain your full vaccination status by following the instructions [here](#).

If you cannot access your NHS COVID Pass you will need to provide evidence of a negative NHS Lateral Flow Test, by reporting the result [here](#) and presenting your NHS email or text notification at the entry gates.

#### **Ticket holders from Northern Ireland and International Ticket holders**

All other ticket holders (international and those from Northern Ireland) will be required to provide evidence of a negative NHS Lateral Flow Test, by reporting the result [here](#) and presenting your NHS email or text notification at the entry gates.

#### **How to upload your NHS Lateral Flow Test**

If you are demonstrating your COVID-19 Status using an NHS Lateral Flow Test this should be taken prior to travel on the day of arrival at Camp Bestival. You can order NHS Lateral Flow Tests [here](#) or pick them up from any pharmacy or test site.

Once you have taken your test, you will need to report your result on the NHS website [here](#). You will receive a text or email notification confirming your negative test result, to present on entry.

A positive result from an NHS Lateral Flow Test means it's likely you had coronavirus when the test was done. You and anyone you live with must not attend Camp Bestival and self-isolate immediately. You are then advised to get a PCR test to confirm your result as soon as possible.

#### **Will I be required to re-test?**

If you are using an NHS Lateral Flow Test to demonstrate your COVID Status, this will remain valid for 72 hours from the time you took the test. You will then need to re-test on the expiry of the initial 72 hour period so please bring a supply of Lateral flow tests with you to the festival.

If you leave the campsites/arenas through any exit gates (for example to go into the car parks or taxi/pick-up areas) during the festival on Sunday, when you re-enter the festival through an entrance gate you will be required to demonstrate your valid COVID Status. Please ensure that you upload your re-test to the NHS website.

Please check [our Covid-19 Entry Requirements page for more FAQs](#).

#### **BARCODED SECURITY TICKETS**

All tickets feature a barcode, which is unique to each ticket. This barcode will be scanned on entry to the festival to ensure you have a genuine ticket. Each barcode will only allow entry for one person. Please do not buy tickets from unauthorised outlets, as these tickets are liable to be fakes with duplicated barcodes that will not gain you entry. If you have an e-ticket, please ensure you print this before coming to the festival.

**\*\*\*PLEASE DOWNLOAD AND PRINT YOUR TICKETS BEFORE YOU LEAVE HOME\*\*\***

#### **TICKET DELIVERY**

*If you have any ticketing queries, please contact your point of purchase:*

[Ticketmaster](#) - [submit a request via your ticket account](#).

[Front Gate \(2020 rollover bookings\)](#) - [submit a request here](#).

If you booked via Ticketmaster, your tickets will be available in your Ticketmaster account which you can access via your laptop or mobile phone. Please note all tickets **MUST BE DOWNLOADED AND PRINTED** before leaving for the festival.

If you rolled over tickets from 2020, your booking can be found on your Front Gate account, and your tickets will be emailed to you. **Please note all tickets MUST BE PRINTED before leaving for the festival.**

Ticketmaster have a [Camp Bestival tickets help page here](#) with lots of useful information about your bookings.

**Please note, not all ticket types will be issued into your accounts or emailed to you as follows:**

**Vehicle passes/tickets being delivered by post:**

- Live-in Vehicles (Campervans / Caravans)
- Boutique Camping Car Park
- Wild Tribe Teepee Camp Car Park
- Backstage & Hospitality Camping Car Park
- Camping Plus Car Park

**No tickets required / your name and booking will be on a list at the campsite reception/entrance:**

- Boutique Camping Accommodations
- Camp Pre-Pitch Accommodations
- Wild Tribe Teepee Camp Accommodations
- Backstage & Hospitality Upgrades & Accommodations/Pitches
- VIP Seating Booths (your name/booking will be on a list at the VIP Castle Bar)

**CASHLESS PAYMENT FOR FOOD & DRINK**

Please note, all bars and food traders at Camp Bestival 2021 will be accepting cashless payments only. You can use debit/credit cards or apps on your phone, such as Google Pay and Apple Pay. Pre-paid debit cards are a good option for children where needed so they can purchase food and soft drinks independently.

Small amounts of cash will still be needed around the site for workshops, funfair rides, and other traders and retailers.

**TRANSPORT TO CAMP BESTIVAL**

**DRIVING**

Camp Bestival takes place at Lulworth Castle, East Lulworth, Dorset. Please use the routes outlined below, following Camp Bestival event signage as you approach the festival. **Please do not use your Sat Nav - follow the directions below;**

- **From the East** (via/near Bournemouth) – Follow the M27/A31 through Ringwood to Bere Regis. Follow signs towards Wool. Then follow event signage.
- **From the West** (via/near Dorchester) – From the A35 Dorchester bypass take the A352 signposted for Wool and Wareham. Then follow event signage.

On approach to the event please follow the relevant signage which relates to your ticket type:

- **General Camping tickets** – Follow signs for Camping Car Parks, then enter site via **YELLOW GATE**
- **Boutique Camping** – Follow signs for Boutique Camping, enter site via **YELLOW GATE**
- **Day tickets** – Follow signs for Car Parks, enter site via **YELLOW GATE**
- **General Campervans/Caravans** – Follow signs for Camping Car Parks, then enter site via **YELLOW GATE**
- **Wild Tribe Teepee Camp** – Follow signs for Camping Car Parks, then enter site via **YELLOW GATE**
- **Camp Pre-Pitch** – Follow signs for Camping Car Parks, then enter site via **YELLOW GATE**
- **Front Row Campervans/Caravans** – Follow signs for Front Row Campervan field, then enter site via **BROWN GATE**
- **Camping Plus** – Follow signs for Camping Car Parks, then on approach to camping car parks enter site via **GREEN GATE**
- **Accessibility Camping** – follow signs for Camping car parks, then on approach to site enter via **RED GATE**
- **Backstage Camping** – follow signs for Camping car parks, then on approach to site enter via **WHITE GATE**
- **Hospitality Camping** – follow signs for Camping car parks, then on approach to site enter via **WHITE GATE**

**NOTE:** Please do not follow your Sat Nav once you are on the A352 as we will have some road closures in place.

**LEAVING CAMP BESTIVAL**

If you are driving home, bear in mind that it is holiday time down in Dorset so there may be traffic unrelated to the event. The A31 will be busy 8am–11am and 5pm–9pm, so why not delay your departure by visiting one of the hundreds of attractions in Dorset, visit [www.visit-dorset.com](http://www.visit-dorset.com) for more information.

**CAR PARKING CHARGE**

- **Advance Weekend Car Parking** – £20 from [Ticketmaster](https://www.ticketmaster.co.uk)
- **Advance Day Car Parking** – £10 from [Ticketmaster](https://www.ticketmaster.co.uk)
- **Non-Advance Weekend Car Parking** – £25 Payable in cash on arrival.
- **Day Car Parking** – £15 per day. Payable in advance or cash on arrival.

**NOTE:** Weekend Ticket holders who are not camping should ensure they retain their ticket, so it can be used for all 4 days.

**TRAINS**

Lulworth benefits from an excellent rail network linking the Midlands, North, Scotland and London Waterloo with Wareham or Wool railway station. With some planning, and buying train tickets in advance, it's possible to make a journey by rail to Wareham or Wool from much of the country making it even more of a holiday experience. If you buy a [Family & Friends Railcard](https://www.railcard.co.uk/family-friends), you can save a 1/3 off Anytime, Off-Peak and Advance adult train tickets, and 60% off child tickets too. [South Western Railway's GroupSave](https://www.southwesternrailway.com/groupsave) discount also offers 34% off adult Off-Peak train tickets when 3 to 9 people are travelling together.

Local taxis will be available from Wareham and Wool Station to take you to the site, and also available from the site when you need to leave.

Please check [South Western Railways website](#) or call National Rail Enquiries: 0345 748 4950 for updates and more info.

### **BUSES**

Big Green Coach provide low-cost travel from London Victoria Coach Station direct to Camp Bestival (and back). To view all coach service information, including times and prices and to secure your Big Green Coach travel, please visit <http://www.campbestival.net/info/big-green-coach-travel-from-london/>.

### **CHILDREN**

It goes without saying that your children are your responsibility and you should keep an eye on them and know where they are at all times.

All children AND their family members should have a wristband attached to them when they are at Camp Bestival. This is to help us identify that a child belongs to the adult they are with. A parent/minder's mobile number will also be written on the child's wristband. If you do not have one, please seek one immediately upon arrival at the Welfare tent located in Magic Meadow or the Kids Help Points. Please make sure you and your child both wear these wristbands at all times. Please report to the welfare tent if you need a replacement. Parents/minders should [download the map on our website](#) before they depart for Camp Bestival showing where the Kids' Help and Welfare Tents are.

If you find you have been separated from your child, please go to the nearest Kids' Help Point or to the Welfare Tent. If you find a child that is obviously lost, please stay where you are and get someone else to alert security or go to the nearest Kids' Help Point or to the Welfare Tent. Please **DO NOT TRY AND TAKE THE CHILD ANYWHERE**, someone will come to you.

Please be reminded that it is an offence for any person to be drunk whilst responsible for a child. You can be prosecuted if under the influence of alcohol or a prohibited drug. We are working closely with Dorset Social Services and Dorset Police to ensure positive action is taken if this offence is identified. Please drink responsibly & remember your responsibilities.

For the safety of children:

- Child Ticket (age 1 & under, 4 & under, 5-9 or 10-12) holders are not allowed in the arena or campsites unaccompanied at any time.
- Teen Ticket (age 13-17) holders are not allowed in the arena field unaccompanied after 10pm.
- Teen ticket holders must be accompanied by their parent/guardian at all times after 10pm.
- Write your phone number on your child's wrist and cover it with liquid band aid in case you get separated.
- Take a photo of your child using your mobile phone each morning of the event so you have their clothing, hair style, and an up to date photo.

**\*\*Please do not allow your children to climb the flag poles, signage poles, scaffold poles, or tent and marquee poles/ropes.\*\***

### **ALCOHOL**

You are allowed to bring your own alcohol (for personal consumption in the camping fields) but only up to a reasonable amount per person. Once you have entered the event you cannot re-enter with more alcohol. You will not be allowed to bring glass bottles of any kind – broken glass is dangerous for kids and the animals that will be using the area after the event. Leave all glass at home or in the car, decant into plastic or stainless-steel bottles or bin it – no exceptions. Alcohol cannot be brought into the main arenas from the campsites – there are fully licensed bars available for you. Please be aware that there will be no plastic bottles available for decanting at the gates. Please try to minimise your plastic usage and decant into re-usable bottles.

### **WEATHER**

We'd like to remind everyone of the following advice to keep you and your family safe...

- Keep yourself and your family hydrated. There are free water taps available all over the festival in both the arenas as the campsites – bring a re-usable bottle with you to refill and drink water regularly, particularly if you're consuming alcohol.
- Bring and wear hats and sunscreen.
- Seek regular shade under covered areas or at your campsite.
- With the increased temperatures, this also leads to higher pollen levels. If you suffer from hay fever, please ensure you plan ahead and bring antihistamine tablets, drops or sprays. These are all also sold at the on-site Hospital.
- If you are using BBQs in the campsites, please ensure that they are raised at least 1ft off the ground and only used in the campsite fire lanes. Do not put a disposable BBQ directly on the grass.
- Empty all used BBQs in the allocated locations once completely extinguished.
- If you're feeling unwell at any point, please visit our on-site Hospital.

### **PROGRAMMES**

If you have pre-purchased a programme via one of our ticket agents, you can collect this at the Merchandise Stalls in Upper Magic Meadow 10am - 11pm, or in Upper Kids' Garden (opposite The Feast Collective) 4pm - 11pm on Thursday,. Programmes can be also collected or purchased at the Merchandise stalls in Upper Magic Meadow, Upper Kids' Garden and in the Castle Field on Friday, Saturday and Sunday.

### **LOCKERS/MOBILE CHARGING**

Mobile Locker UK are proud to be bringing their mobile locker units to Camp Bestival. Find them in the Camping Plus campsite as well as by the Big Top in the Upper Magic Meadow. Each locker, small or large, comes with a universal plug socket and two USB

ports to cater for all of your charging needs. Reserve your Camping Plus or Upper Magic Meadow lockers [\\*HYPERLINK 57 BELOW\\*](#). Availability is limited so pre book whilst you can and remember your cables!

Links

Camping Plus and Upper Magic Meadow - <https://reservations.mlunit.eu/iframe/57>

### **BARCLAYCARD – LOVE OF LIVE**

Barclaycard Love of Live is celebrating the return to live entertainment with a series of insider tips and tricks, amazing offers and exclusive access. For more information about Barclaycard Entertainment, visit [www.barclaycard.co.uk/personal/credit-cards/barclaycard-entertainment](http://www.barclaycard.co.uk/personal/credit-cards/barclaycard-entertainment).

At Camp Bestival, Barclaycard customers can access exclusive perks and offerings, when they show and pay with their Barclaycard:

- 10% off drinks at the main bars
- 10% off food in The Feast Collective

T&C's apply. Barclaycard customers only

### **FRANK WATER**

FRANK Water will be at the festival to offer chilled and filtered refillable water at multiple points around the show. You can pay £6 for an unlimited refill pass, or purchase one of their re-usable water bottles and re-fill for free all weekend! All profits from FRANK Water fund their amazing clean water projects in India and Nepal, and of course you'll be doing your bit to save the planet from plastic! Refill stations are located in the Upper Kids' Garden and the Lower Magic Meadow.

### **FRECKLES – FESTIVAL NANNIES**

This year Freckles will be providing the Festival Nanny Service designed by parents for families. You can book Freckles Festival Nanny for the day or for a few hours, to join you out and about at the festival, and to whisk the children off on an adventure to give you a bit of a break. Drop off sessions are also available. [Please see our website for full information and how to book.](#)

### **CAMPING PLUS FIELD**

Every effort is made to make your booked pitch available, but the land can be affected by unforeseen circumstances on-site and we may need to allocate you another pitch. There are toilets and showers in Camping Plus but at peak times, the queues could be long. There are more showers available in Purple Camping Field which can be used if needed. People staying outside Camping Plus cannot come into the area.

### **CAMPERVAN AND CARAVAN FIELDS**

Toilets and showers are provided in General Campervan Field. There are more showers available in Purple Camping Field which can be used if needed.

### **ACCESSIBILITY**

We are committed to making Camp Bestival as accessible as possible. [Please see our website for full information.](#)

### **PLEASE KEEP CAMP BESTIVAL AND LULWORTH CASTLE TIDY**

Please help us keep Camp Bestival tidy by doing your bit!

- **Pick up your waste and bin it** – Please respect the beautiful land you are staying on and help us keep the Camp Bestival site and the surrounding area clean and tidy all weekend long by throwing your rubbish into the bins provided.
- **Bins** – You'll find plenty bins across the festival site and arenas which are labelled with either '**Mixed Recyclables**' for plastic bottles, tin cans, drinks cans, newspapers and magazines, and cardboard, or '**Non-Recyclable**' which is for everything else including all food waste.
- **Minimise packaging** – Try to bring less packaging on-site. Unpack all unnecessary cardboard and plastic on crates of beer/airbeds/tents before you leave home and avoid bringing plastic bags with you.
- **No Glass** – There is absolutely NO GLASS allowed on-site. Please decant all wine/spirits/etc. into plastic bottles before you leave home.
- **Campsite recycling** - Collect a CLEAR and a BLACK bag from the Campsite Recycling Pens and keep them by your tent. When you clear up, make sure you separate your recycling just as you would at home and put the recycling in the clear bag. Anything that can't be recycled goes in the black bag. When the bag is full, tie it up and put it in the Campsite Recycling Pen, take a new bag to replace it:
- **What goes in the clear recycling bag?** Plastic bottles (only bottles though, not any other plastics), tin cans, drinks cans, newspapers and magazines and cardboard.
- **Respect the land** – Please take your tents, airbeds and other items home with you. This helps keep Lulworth Castle beautiful and helps our planet 😊

### **KEEP YOURSELF & YOUR BELONGINGS SAFE**

Camp Bestival is a very safe place to be, but the following standard festival advice is worth taking in nonetheless.

- We have a welfare area in case you need some respite. Be aware of your surroundings; remember that you are safer in a group
- Look after your belongings – make sure you keep your mobile, iPod and wallet/purse safe and out of sight.
- Cashpoints are available on-site
- Don't leave your drink unattended – even soft drinks can be spiked. Remember, alcohol or drugs can affect your ability to make safe judgments. Drink in moderation to ensure you remain alert and aware of your surroundings.

- If you see anything that concerns you or if you see anyone acting suspiciously please speak to the nearest police officer, security or steward – help us make Camp Bestival a safe and pleasant place to be.
- We recommend activating the 'find my phone' app or similar on your smart phone before coming to the festival.
- Please protect yourself from the sun – wear sunscreen, hats and stay hydrated.

### **TROLLEYS**

Users of trolleys, in particular large metal garden-style trolleys. Following advice on health and safety grounds, we need to ask that trolleys do not go into the area in front of the main stage in the Castle Field after 18:00 on each day. We ask you to stay at the back of the field on the other side of the path and in front of the castle. Our security will politely ask people not to go beyond this path, and for those who are in front to move towards the back of the field beyond the path, where you will still be able to view and hear the stage. It might even be a little quieter for the kids as well 😊

### **CASTLE PODIUM & STEPS**

We are working with English Heritage to conserve the condition of the great Historic Castle, so we will sadly not be opening up access around the podium again this year. Access to the Upper Kids' Garden is via the steps through the gardens on both sides.

Camp Bestival and The Lulworth Estate apologise for the inconvenience this may cause you and your family.

### **CHINESE LANTERNS**

Please do not use or bring Chinese Lanterns to light up and set off into the sky. As you will have seen in the news, the devastation that can be caused by these if they go in the wrong direction is something we all want to avoid, especially in a campsite environment.

Please be safe when camping, use all equipment with care and check all is okay to use before.

### **GAS CANISTERS**

- The most dangerous time with gas appliances is probably when you are changing the cartridge or cylinder. Make sure you are familiar with the way the cartridge or cylinder fits on the appliance or regulator.
- Never change the fuel container inside your tent or inside a building. Do it outside and away from naked flames.
- If you think the appliance, cylinder or cartridge may be leaking, particularly if liquid gas starts to spray out, then get everyone away from the appliance until the container is empty and the gas has dispersed naturally.
- Dispose of empty gas containers with care.
- Never throw gas canisters on a fire because any gas residue inside could lead to an explosion.

### **CO SAFETY TIPS**

- Never take a barbecue into a tent, awning or motorhome. Even cooling barbecues gives off plenty of poisonous carbon monoxide (CO) which can kill.
- Never use a fuel-burning appliance to heat your tent or awning. Gas and kerosene heaters – unless they are permanently fitted in a caravan or motorhome – should only be used outside. Stoves and barbecues are designed for cooking not space heating.
- Don't cook inside your tent or awning
- Don't use any other gas, charcoal, liquid or solid fuel appliances inside a tent or awning. Gas-powered fridges and lamps, for example, also need plenty of ventilation to prevent them producing poisonous carbon monoxide. Tents and awnings aren't generally designed with this in mind.
- Consider using a carbon monoxide (CO) alarm, provided it is suitable for the condition you intend to use it, check with the supplier/manufacture, though it should never be used as an alternative to the precautions above.
- Always have gas appliances in your caravan or motorhome serviced regularly.
- You cannot smell, taste or see carbon monoxide but it can kill quickly and without warning. Early stages of carbon monoxide poisoning can give symptoms similar to food poisoning or flu, though without a high temperature.
- Symptoms to look out for include: Headaches; dizziness; feeling sick; tiredness and confusion; stomach pains or shortness of breath
- Higher concentrations can give more severe symptoms: Symptoms of intoxication; vertigo, as if the environment is spinning; loss of coordination; breathlessness and high heart beat rate; seizures or unconsciousness leading to death

### **GENERAL INFORMATION**

- Warning: Exposure to loud and excessive music may be damaging to your hearing.
- Parents are reminded that there are areas of the festival site, especially immediately in front of the stages, that are inappropriate for some people including young children.
- We remind all performers to remember there are children present and to use appropriate language, however, we cannot ensure they will follow this advice. Some of our performers' material may not be suitable for younger audiences (and some adults).
- Strobe lighting and lasers may be used at the festival.
- We politely ask that people who set up large areas of camping chairs and blankets in the main arena do not do so when popular acts are performing, and do so completely before dusk.
- Use of children's bicycles is permitted in campsites and Wild Tribe field only. Cycling is restricted to fire lanes in campsites.
- Please do not climb (or allow your children to climb) the flag poles, signage poles, scaffold poles, or tent and marquee poles/ropes.



# All of this information and more is also available on our website

[www.campbestival.net](http://www.campbestival.net)

## **TICKET TERMS & CONDITIONS - PLEASE READ**

**1/** Proof of age may be required for all ticket types. Please ensure that you have ID with you in case you are asked. Failure to provide such ID may result in you being asked to leave the festival. Valid forms of ID include:

- An in date photographic driver's license or provisional licence.
- A valid passport (not a photocopy). Out of date passports will NOT be accepted.
- A Proof of Age Standards Scheme Card (showing the PASS hologram).

**2/** We will be operating and enforcing a strict [Challenge 25](#) policy at Camp Bestival. If you can't provide valid identification when asked, you will be asked to leave the site and come back with your ID. So if you are lucky enough to look 25 or younger, please make sure that you bring an acceptable form of identification.

**3/** Adult and Student Tickets can only be used by persons age 18 or over on day the festival starts.

**4/** Child and Teen Tickets can only be purchased by an appropriately aged adult (see points below).

**5/** By purchasing a Child (Babes In Arms, Age 4 & Under, Age 5-9, Age 10-12) Ticket or a Teen (Age 13-17) Ticket you are confirming that you are either the parent, legal guardian or nominated guardian of the teen or child for whom you are purchasing.

**6/** Ticket holders under the age of 18 can only enter the festival with the person who purchased their ticket i.e. their parent, legal guardian or nominated guardian. Any under 18 ticket holders attempting to enter the festival without this person will be denied entry to the festival. For safety reasons, any persons attempting to enter the festival with a Child or Teen Ticket holder that they are not the parent, legal guardian or nominated guardian for will be denied entry.

**7/** Age 10-12 and 13-17 Weekend and Day Tickets must be accompanied by a Ticket holding parent, guardian or nominated guardian. Full details below:

- All Child and Teen Ticket holders MUST camp in the same area as their parent, guardian or nominated guardian.
- A maximum of 4 Teen Ticket holders per adult - MUST be the parent, legal guardian or appointed guardian.
- All young persons (aged 15-17) MUST be accompanied by an adult over the age of 30 - MUST be the parent, legal guardian or nominated guardian.
- All young persons (aged 10-14) MUST be accompanied by an adult over the age of 26 - MUST be the parent, legal guardian or nominated guardian.

**8/** Each adult attending can accompany up to a maximum of 4 Teen Ticket (age 13-17) holders.

**9/** Nominated Guardians must complete a [Non-Legal Guardianship Form](#) and bring this with them to the festival. As with parents and Legal Guardians, the nominated guardian must be appropriately aged (see point 7) above to accompany Child or Teen Ticket holders to the festival and comply with the other rules regarding entry.

**10/** Teen Ticket holders are not allowed in the arena field unaccompanied after 10pm.

**11/** Teen Ticket holders must be accompanied by their parent, legal guardian or nominated guardian at all times after 10pm.

**12/** Child Ticket holders are not allowed in the arena or campsites unaccompanied at any time.

**13/** Entry to the festival with a Student Ticket is only allowed with presentation of valid NUS, ISIC or a University ID at the entry gates. No other student ID accepted.

**14/** Prior written permission is needed by Camp Bestival Ltd to use Camp Bestival tickets in any sales promotions, media, marketing, reward programmes, staff incentives, raffles, auctions or general competitions. 'Camp Bestival' is a registered trademark; the Camp Bestival logo and any related Camp Bestival artwork cannot be used without written permission of Camp Bestival Ltd.

**15/** Tickets cannot be exchanged or refunded after purchase, save as provided in [Ticketmaster's Purchase Policy](#).

## **GENERAL TERMS & CONDITIONS**

**1/** Right of admission reserved (R.O.A.R.)

**2/** Camp Bestival is for nice people and is about having a good time. Anti-social behaviour will not be tolerated and you will be ejected without refund.

**3/** No admission without a valid ticket (so don't lose it).

**4/** Weekend Ticket holders (Thursday arrival): Car parks open at 9am and the campsites open at 10am on Thursday 29th July.

**5/** Weekend Ticket holders (Friday arrival): Car parks and campsite entrances open at 7am on Friday 30th July.

**6/** No entry to the site after midnight (Thursday, Friday & Saturday) or after 8.30pm on Sunday.

**7/** Campsites close at 2pm and Car Parks close at 4pm on Monday 2<sup>nd</sup> August.

**8/** Babes In Arms (Age 1 & Under) can attend free of charge but you must obtain a ticket for them.

**9/** Ticket holders (including all minors) agree to the use of their actual or simulated likeness in connection with the production, exhibition, advertising and/or exploitation of any photos, film, video and/or audio recording of this event and/or any element thereof in any/all media throughout the world.

**10/** Guests may be searched on entry to the event. If you are in possession of illegal substances you may be arrested.

**11/** You are allowed to bring in your own alcohol (for personal consumption in the camping fields) but only up to reasonable amount per person. Once you have entered the event you cannot re-enter with more alcohol supplies.

**12/** The following items are not permitted at Camp Bestival: illegal drugs or psychoactive substances, laughing gas/NOS, Chinese lanterns, fireworks/flares, smoke canisters, camping gas canisters above 5kg, generators of any kind, portable/chemical toilets, beanbags, glass of any kind, drones, laser equipment or pens, inflatable chairs / loungers, paint spray cans, klaxons / air horns / megaphones (or other similar items capable of making loud noise), personal motorized vehicles (unless a mobility scooter), animals (with the exception of assistance dogs), large sound systems, unauthorised or professional film or video equipment, excessive amounts of alcohol (see point 11), high visibility bibs and jackets, poles, banners and flags (small static flag poles in the campsites are allowed), and any item which may reasonably be considered for use as a weapon (see point 14 regarding cooking knives).

**13/** You will not be allowed to bring in glass bottles or any kind. Broken glass is very dangerous for kids and for animals who will be using the estate and fields after the event. Leave all glass in the car, decant it into reusable containers or bin it. There are no exceptions.

**14/** Knives (with a sharp or pointed blade) up to a blade length of 6cm are allowed into the campsites for use in cooking (eg. table knife, small paring knife). These are not allowed into the arenas.

**15/** Alcohol cannot be brought into the arenas from the campsite. There are fully licensed bars available for you.

- 16/** Due to on site sanitary and hygiene considerations, personal portable toilet units are not permitted to be brought onto the festival site.
- 17/** No fires, flares, fireworks, Chinese lanterns, naked flames etc are allowed. There are fire lanes in the campsites where you'll be able to go to use small BBQs (please dispose of them in the BBQ bins once completely extinguished), and you are welcome to safely use small camping stoves outside your tent. All BBQs MUST be raised at least 1ft off the ground. Please read our [camping safety advice here](#).
- 18/** Strictly no tents or gazebos allowed in the Boutique Camping Field.
- 19/** Campervans and Motorhomes are permitted as long as they fulfil the criteria laid out on the [Campervan page here](#).
- 20/** Caravans and Trailer Tents are permitted but can only be taken into the Caravan/Trailer Tent area.
- 21/** No pet animals are allowed on the festival site other than assistance dogs.
- 22/** Built-in chemical toilets are permitted in the campervan and caravan fields only.
- 23/** Camping chairs are not allowed in the Castle Bar VIP Area.
- 24/** The promoter reserves the right to change the line up without notification.
- 25/** Tickets cannot be exchanged or refunded after purchase, save as provided in [Ticketmaster's Purchase Policy](#).
- 26/** Your safety is of utmost important to us. On rare occasions we may have to close arenas and/or stages. The reason for any closure or restriction may include technical or operational reasons, inclement weather, capacity, or to ensure the safety and security of guests or if Camp Bestival organisers reasonably consider the circumstances so require.
- 27/** Due to conservation enforcement by the English Heritage, guests are not allowed to use the front steps / podium areas of Lulworth Castle.
- 28/** Camp Bestival accepts no responsibility for any loss and/or damage suffered by you as a result of any event outside our control. This does not affect your statutory rights.
- 29/** You must have lots of fun, it's the law.