

# CAMP BESTIVAL

## HOSPITALITY CAMPING

### FAQ

#### **What are the benefits to Hospitality Camping?**

Hospitality Camping is the most exclusive festival experience for you and your family at Camp Bestival. Hidden away in the heart of the festival's backstage area and perfectly located with fast track entry to the main arena, you'll never miss any of the Main Stage action! Hospitality Camping hosts exceptional facilities, including Luxury toilets, Hot Showers, Pamper tent and complimentary hot drinks. We have a dedicated car park and concierge buggy service to help you with your luggage so you can truly arrive in style. This campsite has a peaceful and welcoming atmosphere with a fantastic community vibe and an array of sophisticated creature comforts.

#### **Hospitality Camping includes:**

- Private campsite for Hospitality guests including:
- 24-hour Reception
- Charging hub for mobile phones and electronic devices o Free car parking a short walk from the campsite
- Concierge buggy service to assist with your luggage
- Campsite security through the weekend
- Food & Drinks vendors\*
- Luxury Toilets
- Hot Showers
- Pamper tent (hairdryers, straighteners and mirrors)
- Complimentary hot drinks (please bring a reusable cup!)
- Sunday fireworks farewell party
- Fast track entry from campsite to main arena
- Access to the Castle Bar in the main arena including:
- Views of the main stage
- Food & Drinks vendors\*
- Luxury Toilets
- Seating Booths available to book\*
- Thursday night welcome party \*At extra cost

#### **Does my Hospitality accommodation give me access to the festival too?**

No, Weekend Camping Tickets are not included in your Accommodation price. Anyone staying in Hospitality Camping must also book Weekend Camping Tickets as well as Hospitality Upgrade Tickets to be able to use the accommodation – you can choose to add these to your order during the purchase process or purchase them separately afterwards [here](#).

### **How does the payment plan work?**

You can review the full details of the payment plan on the ticket site during the booking process for your accommodation – please note dates for paying your instalments will differ depending on when you make your first booking.

### **What are the opening times and when do I have to leave?**

Hospitality Camping is open from 10am on Thursday 29<sup>th</sup> July until 2pm on Monday 2<sup>nd</sup> August 2021.

### **Do I need to book an accommodation space for children?**

Everyone staying in your Hospitality accommodation must have a Weekend Camping ticket as well as Hospitality upgrade tickets to gain entry and only the advertised number of **adults** for your tent size can stay in the accommodation. Children under 17 are welcome to stay in your accommodation without counting towards the advertised number of people, but they will also require a Hospitality upgrade in addition to their Weekend Camping ticket.

### **When will my tickets and car pass be sent out?**

Tickets will be sent out in batches throughout the year. If you haven't received your tickets 2 weeks before the event, or you have any other ticket enquiries, please contact your point of purchase.

### **I have already purchased but cannot remember what is included in my accommodation (i.e. towels, lighting)?**

Please check exactly which accommodation structure you have purchased by checking your order confirmation email or signing in to the ticket website.

### **Can I have my accommodation next to my friends?**

You can fill in [this form](#) to send us details of your bookings. Completing this form does not guarantee that we will be able to position you all together, especially if you are booking different types of accommodation, but we will do our best to accommodate requests.

### **What items can I not bring into Hospitality Camping?**

Please refer to the Camp Bestival website for this information as the same restrictions apply to Hospitality as the rest of the camping areas. You can view full terms and conditions of the event [here](#) and general information about the festival [here](#).

**I still have some questions; can I contact you?**

Yes, we can be reached at [this form](#) or at [hospitality@campbestival.net](mailto:hospitality@campbestival.net). Please note there will be a full information pack sent out 1 week before the festival.